



## MANAGED DETECTION AND RESPONSE (MDR) SERVICES

**E-nettet, a key player driving Denmark's digitalisation, leverages CSIS's MDR services to maintain a best-in-class security posture.**

### OUR CUSTOMER'S VOICES

"We wanted to get some insights and general understanding of what is going on in the company. We needed more than just a company who could provide products; we needed somebody who brings broad capabilities to us in a genuine partnership."

- **Bo Osbæck Olsen**  
Senior Security Advisor  
e-nettet

"We have cooperated with several consultancy firms, but they did not have the same solutions as CSIS Security Group. Moreover, your company has an exceptional reputation in the financial sector."

- **Søren Damgaard**  
CISO  
e-nettet

### BACKGROUND

e-nettet is a leading Danish digitization company in the financial sector. The company created the country's NemID log-in solution which is used by all Danish banks, government websites and other companies belonging to the public sector, for the provision of their online services. The company's main objective is to create excellent digital user experiences, thereby enabling a simpler life for all Danish citizens.

The company's security posture is of maximum importance due to the sensitive information that it handles and its activities in the financial services space mean that e-nettet is exposed to strenuous compliance requirements. Finding the right security services partner was of strategic importance.

### THE SOLUTION

e-nettet chose to partner with CSIS due to the company's overall reputation as the leader in the cybersecurity field that can be trusted to deliver, its technical excellence and the team's professionalism, and its well-established and proven security management and monitoring capabilities.

CSIS was retained to improve e-nettet's security posture by implementing its MDR service, which includes 24/7 monitoring, real-time threat detection, incident analysis and response and in-depth forensics analysis when required.



## THE IMPACT

CSIS has supported e-nettet with its MDR solutions since 2017, during which time the company's security exposure has been improved, enabling fast and proactive reactions to mitigate malicious attacks.

The two companies' teams have collaborated seamlessly from the outset. The onboarding process went exceptionally well and did not disrupt any of e-nettet's business processes. Additionally, CSIS has ensured the availability of its technical team and facilitated direct interaction with e-nettet.

Moreover, customised management review meetings have helped e-nettet to get valuable insights and understand the real impact of the company's security situation.

"One of the good things about CSIS is that you can just call the technical team directly. In other words, you are speaking directly to the persons that are going to perform the configurations and integrations."

- Bo Osbæk Olsen  
Senior Security Advisor  
e-nettet

"Working with CSIS is a partnership, not a customer-vendor relationship. It brings a lot of value to the business because we can trust their knowledge and expertise in cybersecurity, so we can focus on our core business."

- Bo Osbæk Olsen  
Senior Security Advisor  
e-nettet