

IT Operations Manager

CSIS IT Operations department is looking for a new manager that will ensure the company is supported by robust, secure, scalable, and resilient IT infrastructure, equipment, and services.

As IT operations manager, you will have the following key responsibilities:

- Develop, implement, and maintain the company's IT and Security Strategy
- Administer the company's:
 - Local office network and WIFI
 - Datacentre network, including firewalls
 - DNS (zone maintenance and management of domains)
 - Endpoints (including computers, mobile devices and other devices)
 - Manage internal security:
- Provide end-user support
- Define and implement a Governance, Risk and Compliance model:
 - IT Ops process management
 - Asset management
 - IT policy development and management (ISO27001)
 - Perform controls
 - Audits
- Design and implementation of internal (on premise systems) and external (Microsoft 365 Admin Portals / Azure Admin Portals) services
- Support other Business Processes

We are looking for a candidate with the following skills and experience:

- Technical knowledge that aligns with functional job description – particularly Microsoft (full tech and service stack)
- Strong communication skills in English (both verbal and written)
- Planning and budgeting
- Change management

Additional/desirable key skills and experience:

- Linux OS

Other core attributes we seek in our candidates:

- Teamwork-oriented
- Self-driven and motivated
- Organized and structured
- Innovative and creative
- Problem-solving nature

Working for us you will get:

- 5 weeks of holiday plus additional 5 'floating' days off every year
- Health insurance, dental plan, pension, life and disability insurance
- Great fair-trade coffee
- Healthy, varied lunches (incl. vegetarian and allergy options)
- Break rooms equipped with refrigerators, soft drinks, and fresh organic fruit
- Shower facilities and subsidized weekly massages
- Company events for grown-ups and for families
- Mobile phone, laptop, and home Internet

To apply for this position please send your application via Computerworld it-jobbank.dk QuickApply. Should you need any further information, please contact Daniel Akulenok via phone +45 25242335.

About CSIS:

Founded in Copenhagen in 2003, CSIS Security Group is a leading independent provider of cyber security services in Europe. Credited by Gartner Group for its threat intelligence capabilities, the company mitigates customers' security risk with a range of preventive security products and services, as well as with incident response and managed security services. CSIS is the preferred cyber security provider to some of the world's largest enterprise organisations, and is a trusted advisor to law enforcement agencies, government, and news media.

Respect

We welcome diversity and attract candidates from all backgrounds, traditional and non-traditional. Whatever your age, gender, disability status, sexual orientation, religion, ethnicity, or family circumstances, we make it our business to make sure you're treated with fairness and respect. Always.